



15k+

Installations
Worldwide



72M+

Annual
Deliveries



4M+

Users
Served

Smart Parcel Locker by SMARTECH

The growth of e-commerce has sharply increased the volume of packages delivered to retail stores, with no signs of slowing. Factoring in customer demands for fast and seamless package delivery and increased last-mile delivery costs, retailers and logistics providers are overwhelmed.

With the Smart Parcel Indoor and Outdoor locker solutions, you will streamline the collection and return process for online and in-store orders, improving the consumer experience, boosting operational efficiency, and decreasing costs for an intuitive, customer-centric solution.



**DELIVERING
MORE.**



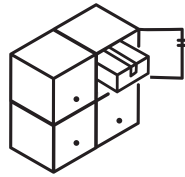
DRIVE INCREMENTAL REVENUE

Retailers that designate brick-and-mortar locations as a click & collect point see a significant increase in foot traffic and incremental in-store purchases. In fact, 85% of customers say that they buy additional items in-store when using click & collect.



HOW IT WORKS:

The customer selects click & collect as their delivery preference when shopping online.



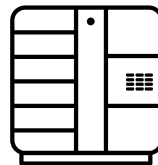
The order is delivered directly to the parcel locker by a carrier agent.



An email or SMS notification is sent to the customer once their order is available for pick-up.



The customer opens their designated locker by pushing the 'retrieve my parcel' button in the mobile app, or by manually inputting the unique PIN.

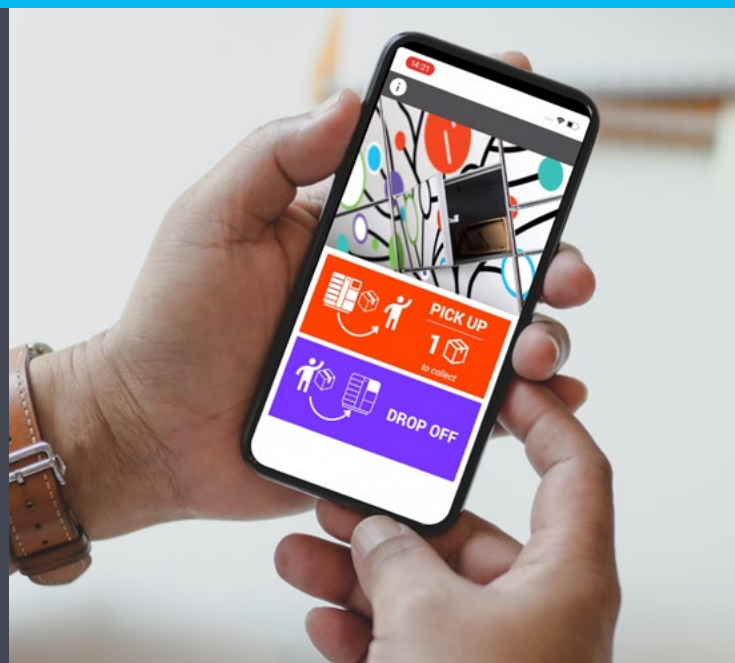


Once the parcel has been collected, the locker is available for the next delivery.



Go mobile with the Smart Parcel Locker by SMARTECH delivery and collection app

Available on the Apple and Google Play Store, our mobile app provides customers and carriers with an automated, secure process that eliminates long lines and unnecessary physical contact. Integrate the app directly within your business' mobile application for a seamless in-app user experience.



INSTANT NOTIFICATIONS

Automatic email notifications are sent to the customer when their parcel is available for pick-up.

CONTACTLESS COLLECTION AND RETURN

The customer taps the "open locker" button in the mobile app to automatically open the designated locker.

LOCKER LOCALISATION

Customers can easily find the locker pick-up location thanks to integrated Google Maps.



Future-proof your click & collect experience

Make the retrieval of online and in-store orders faster, easier, and more convenient. Branded notifications are sent to customers via an email or SMS notification the moment their order is ready for retrieval. The easy-to-use mobile app makes the experience both fast and error-proof – whether collecting a package or returning an order.

Easily scale as delivery volumes grow

Add additional locker modules as your in-store and online orders grow for effortless scalability.



SMART PARCEL LOCKER INDOOR

The Smart Parcel Locker Indoor offers a modular design, allowing you to configure your lockers to the shape and size you need. The Lite Indoor is battery-powered and requires no electrical hookup, giving you the freedom to assemble the lockers where and how you want. Installation is simple and can be done by anyone with no training required.



SMART PARCEL LOCKER OUTDOOR

The Smart Parcel Locker Outdoor is designed to quickly and efficiently manage all purchases and returns 24/7, improving customer convenience and eliminating constraints on collections and returns outside of operating hours. The Smart Parcel Locker Outdoor is battery-powered and requires no electrical hookup. This ensures simplified integration within any outside environment without requiring special approvals or installation authorisations.





CARRIER AGNOSTIC

Our intelligent lockers are carrier agnostic, meaning any carrier agent can deliver to and collect packages from the locker units.

A CUSTOMISABLE SOLUTION

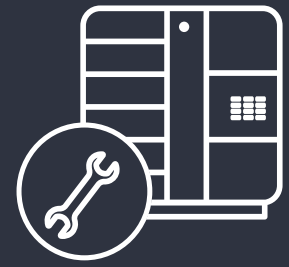
Customise your locker with colours or wraps to match your business' branding or location aesthetics. Choose from a selection of locker sizes to accommodate a variety of package dimensions.



LAST-MILE COST SAVINGS

For logistics providers, parcel lockers mitigate costs associated with home deliveries by consolidating them to one delivery location. By using automated parcel lockers, both carriers and retailers save time and money, creating a seamless last-mile delivery experience.





INTEGRATE WITH EASE

Smart Parcel Locker by SMARTECH offers a cloud-based platform for efficient parcel locker network management. Our platform provides real-time monitoring and alerts to keep track of your installed base while providing user and device management tools, tracking, and notification management.

BUSINESS INTELLIGENCE (BI) CAPABILITIES

Our built-in BI capabilities make it simple to optimise the efficiency of your locker network. Track KPIs, such as usage and rotation rates, as well as network capacity averages.

SIMPLIFIED OPERATIONS

Our platform monitors all key operations, from network IT status and number of deliveries, to instant notifications on solution up-keep requirements.

WORRY-FREE MAINTENANCE

SMARTECH provides the help you need to ensure a smooth transition and usage of your parcel locker solutions. We offer a range of services to support the entire installation process from start to finish.



ABOUT SMART PARCEL LOCKER BY SMARTECH

SMARTECH, a global leader in parcel locker solutions, extends its award-winning expertise beyond Sing and Display, Print Finishing equipment, and Mailing Solutions. Operating across Australia, New Zealand, Asia, and North America, we provide localised support and cutting-edge technology to different industries. Smart Parcel Lockers by SMARTECH are the leading providers of package management solutions for residential, commercial, retail, and university properties.

We offer a wide range of solutions, ensuring the simple and secure delivery and retrieval of packages and online orders. Our mission is to optimise business operations, reduce costs, and enhance efficiency through innovative parcel locker technology. Embrace the future of last-mile delivery with SMARTECH's commitment to excellence

For more information about Smart Parcel Locker by SMARTECH Business Systems, visit: www.smartech-aust.com/product-ranges/parcel-lockers



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