



PARCEL LOCKER SOLUTIONS



**BACKED BY
THE EXPERTS**
Gartner, Forrester,
and Aspire

EXPERIENCE
A rich history
of world-class
leadership

PROVEN RESULTS
96% customer
satisfaction rate

EXPERTISE
8 billion personalized
experiences annually



Deliver Differently: Click-and-Collect Reimagined.

Shoppers demand a seamless online and in-store shopping experience. As retailers seek competitive differentiation based on customer experience, convenience, and last-mile delivery cost improvement, Click-and-Collect has grown in popularity.

Smart Parcel Locker by **SMARTeCH** offers a contactless, cost-effective solution that simplifies the retrieval and return process for online and in-store orders. With SMART Parcel Lockers, you will improve the customer experience while driving incremental revenue.

“Electronic parcel lockers offer a fast, innovative and tailor-made withdrawal experience for our customers, while simultaneously relieving our teams of managing incoming parcels. An often-time-consuming process, especially during peak periods.

— Yann Catry, Director of Operations, Decathlon France



Strengthen the customer experience



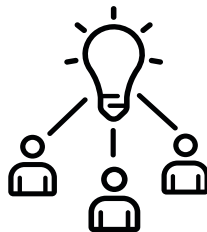
Future-proof your Click-and-Collect process

Make the retrieval of online orders faster, easier and more convenient. Branded notifications are sent via email or SMS to customers the moment their parcel is ready for retrieval. The easy-to-use software makes the experience both fast and error-proof – whether collecting a package or returning an order.



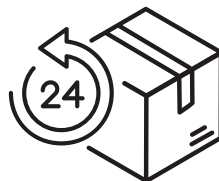
Drive incremental revenue

Designate your retail location as a Click-and-Collect point to boost in-store traffic. As customers come to retrieve their orders, many will stay to browse the store, making additional purchases that will boost your bottom line.



Improve employee efficiency, increase sales

Focus employees' time on in-store engagement and driving additional sales, not package management. Boost inventory audits and online order fulfillment, saving staff time, thanks to a streamlined customer collection process.



Seamless returns

Make returning items quick, easy and convenient and get inventory back on the shelves faster. With the **SMARTECH** Standard and Outdoor Parcel Locker solutions, returns can be made 24/7 for added customer convenience.



Easily scale as delivery volumes grow

Smart Parcel Locker by **SMARTECH** seamlessly evolve with your business. Add additional locker columns or modules as needed for effortless scalability.



SMARTeCH Standard Indoor and Outdoor Parcel Locker Systems

The SMARTeCH Standard Indoor and Outdoor locker systems enable large retailers to quickly and efficiently manage Click-and-Collect orders and returns. With the Standard solution, you will facilitate your parcel process by removing constraints due to high volumes of deliveries and returns to your retail location. The Standard Outdoor ensures orders can be collected or 24/7 for enhanced customer convenience.

SMARTeCH Indoor and Outdoor Parcel Locker Systems

The Indoor Smart Parcel Locker offers a modular design, allows you to configure your lockers to the shape and size you need. The Lite Indoor is battery-powered and requires no electrical hookup, providing the freedom to assemble the lockers where and how you want. The Lite Indoor is battery powered and has a modular, scalable design that ensures easy adaption into any location.

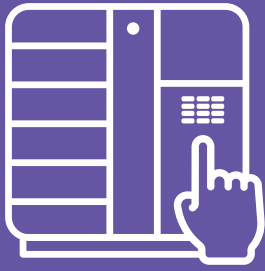
The Outdoor Smart Parcel Locker assures orders can be collected or returned 24/7 for enhanced customer convenience. As a battery-powered solution, no electrical hookup is needed. This ensures simplified integration within any outside environment without requiring special approvals or authorizations for installation.



Get notify from SMARTeCH delivery and collection from your mobile



INSTANT NOTIFICATIONS	CONTACTLESS COLLECTION AND RETURN	LOCKER LOCALIZATION
Automatic notifications are sent to the customer when their parcel is available for pick-up.	Customers scan the provided barcode and the designated locker door opens.	Customers can easily find the locker pick up location thanks to integrated Google Maps.



Carrier Agnostic

Smart Parcel Locker by **SMARTECH** intelligent lockers are carrier-agnostic, meaning any carrier agent can deliver to and collect packages from the locker units.

Beyond parcel delivery

Attract attention and increase foot-traffic in-store by providing exclusive offers to customers who opt for in-store parcel collection. Surprise customers with product samples, coupons, or special prize giveaways that are only available to customers when a Click-and-Collect purchase has been made.



Integrate with ease

Smart Parcel Locker by **SMARTECH** offers a cloud-based platform for efficient parcel locker network management. Our platform provides real-time monitoring and alerts to keep track of your installed base while providing user and device management tools, tracking, and notification management.

BUSINESS INTELLIGENCE (BI) CAPABILITIES	SIMPLIFIED OPERATIONS
Our built-in BI capabilities make it simple to optimize the efficiency of your locker network. Track key indicators like usage and rotation rates, as well as network capacity averages.	Our platform monitors all key operations, from network IT status and number of deliveries, to instant notifications on solution up-keep requirements.

Worry-free maintenance

To keep your focus on creating exceptional shopping experiences for your customers, **SMARTECH** provides the help you need to ensure a smooth transition and utilization of your parcel locker solution. For lockers that are self-installable and self-maintainable, like the Parcel Pending Lite, **SMARTECH** offers a range of services to support the entire installation process from start to finish. For the Standard Smart Parcel Locker, these services are automatically included in your contract. For any maintenance required, our technicians are available to provide on-site support and repairs.



About SMARTECH

SMARTECH, a global leader in parcel locker solutions, extends its award-winning expertise beyond Sing and Display, Print Finishing equipment, and Mailing Solutions. Operating across Australia, New Zealand, Asia, and North America, we provide localised support and cutting-edge technology to different industries. Smart Parcel Lockers by SMARTECH are the leading providers of package management solutions for residential, commercial, retail, and university properties.

We offer a wide range of solutions, ensuring the simple and secure delivery and retrieval of packages and online orders. Our mission is to optimise business operations, reduce costs, and enhance efficiency through innovative parcel locker technology. Embrace the future of last-mile delivery with SMARTECH's commitment to excellence