

## Efficiency in On-Campus Delivery

### Universities and TAFE Student Accommodation

#### A MODERN CAMPUS DELIVERY PROCESS

University, TAFE and student accommodation around the country are facing an unparalleled surge in parcel delivery volumes. This parcel delivery influx has caused campus package distribution services and storage areas to be overwhelmed due to outdated manual processes. Limited parcel collection hours can lead to long lines and overcrowded spaces, ultimately resulting in a less-than ideal mail and parcel workflow, and a poor campus mail service experience.

Parcel lockers simplify incoming parcel management by providing a secure and automated package delivery solution. Our lockers are helping universities, tafe and schools across the country reduce operational expenses and increase student and employee satisfaction.

#### BACKED BY THE EXPERTS

Gartner, Forrester, and Aspire



#### EXPERIENCE

A rich history of world-class leadership



#### PROVEN RESULTS

96% customer satisfaction rate



#### EXPERTISE

8 billion personalised experiences annually



“The benefits I like most about our lockers is the ability to free up my time with the staff to do other things besides delivering packages and mail, the ease of use for the students, faculty and staff to pick up their parcels and mail, and the 24/7 access.

— Matt, Director, Business and Auxiliary Services, University of Pittsburgh



## CARRIER AGNOSTIC

Smart Parcel Lockers are carrier agnostic, meaning they can be utilized by all delivery carriers. This provides a variety of campus delivery options and increases delivery convenience.

## CONTACT-FREE PACKAGE PICK UP

Smart Parcel Lockers provide a contact free drop off and collection process. Our contact-free workflow allows parcels to be deposited and retrieved in seconds, meaning no long lines and a reduction in unnecessary physical contact.



## REDUCE OPERATIONAL COSTS

Intelligent lockers drastically cut costs associated with manual inbound parcel management. Smart Parcel Locker systems reduce labor time and extra expenses from increased staffing for parcel handling and collection by student. Additionally, our smart lockers mitigate the risks from lost, stolen, or damaged packages – removing the potential for unforeseen additional expenses and liabilities.



## AUTOMATED DELIVERY PROCESS

The Smart Parcel Locker creates an automated and organized package delivery and retrieval process that easily adapts to fluctuating parcel volumes. Packages are delivered directly to the secure lockers by delivery agents, which eliminates any potential for lost or stolen parcels. Long lines and lags between parcel delivery and collection by the end-user are extinguished, as the lockers can be made available 24/7 for convenient self-service pick up.



## IMPROVE THE STUDENT AND FACULTY EXPERIENCE

Improve the student and faculty experience by providing a convenient solution for parcel delivery and collection. Our parcel lockers use an electronic notification process that automatically informs students upon their package's availability by text or email. Install parcel lockers in strategic locations across your campus for quick, easy and convenient self-service parcel retrieval.



## Smart Parcel Locker by SMARTECH Standard Indoor and Outdoor

The Smart Parcel Locker Standard Indoor Outdoor lockers offer safety and security for any environment. The strong metal frame keeps parcels safe from damage and theft, rain or shine, while the sleek and customizable design can easily meet your unique space requirements.



## Customize your solution



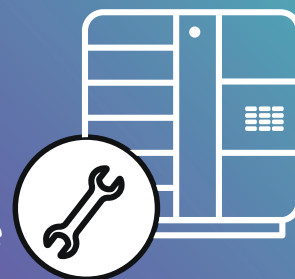
Easily configure your parcel lockers to match your campus' space and location needs. Our intelligent lockers can accommodate a wide range of package dimensions, and may be customized to match your school colors, mascot, or campus setting.

## Advanced reporting and analytics

Smart Parcel Locker by SMARTECH offers a cloud-based platform for efficient parcel locker network management. Our platform provides real-time monitoring and alerts to keep track of your installed base while providing user and device management tools, tracking, and notification management.



## Worry-free maintenance



SMARTECH provides the help you need to get up and running quickly. We support the entire installation process from start to finish. For any maintenance required, our technicians are available to provide on-site support and repairs.



## About SMARTECH

SMARTECH, a global leader in parcel locker solutions, extends its award-winning expertise beyond Sing and Display, Print Finishing equipment, and Mailing Solutions. Operating across Australia, New Zealand, Asia, and North America, we provide localised support and cutting-edge technology to different industries. Smart Parcel Lockers by SMARTECH are the leading providers of package management solutions for residential, commercial, retail, and university properties.

We offer a wide range of solutions, ensuring the simple and secure delivery and retrieval of packages and online orders. Our mission is to optimise business operations, reduce costs, and enhance efficiency through innovative parcel locker technology. Embrace the future of last-mile delivery with SMARTECH's commitment to excellence.



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